



**SOUTH CENTRAL COMMUNITY
ACTION PROGRAMS**



GRATITUDE REPORT

2021-2022



sccap.org

a message from Megan

27,420 & COUNTING

As I finished our 2022 year-end reporting, I was astounded by all the support received from our community. Without all of you, we simply could not accomplish so much!

Our Food Pantries and Emergency Services programs provided more than 631,953 pounds of food. The Gleaning Project brought in and distributed 367.3 tons of beautiful, free, fresh, nutritional dense produce that would have gone to waste. They worked with 181 farms, backyard gardeners, and 331 dedicated volunteers and 69 community partners. Throughout the year SCCAP staff kept nearly 10% of our population – your friends, neighbors, and families – from going hungry.

Our Family Services and Circles staff helped 6978 individuals avoid eviction and stabilize their lives. Our Homeless Shelters provided safe shelter to 90 families, helped more than 68% move into permanent long term, and reduced our average length of stay to close to 60 days (from 91 during the pandemic).

Our Weatherization program has weatherized and provided crisis repairs to furnaces for more than 405 houses enabling seniors to age in place and be warm in winter and cooler in summer! SCCAP staff kept our friends, neighbors, and families safe and housed, warm in winter so folks can age in place, and made landlords whole so they could maintain their properties – all of this put money back into our local economy.

Our Early Learning Resource Centers provided subsidized childcare for 1,288 children, letting parents work knowing their children are safe and happy in quality early learning

programs. Our Women Infants and Children's program assisted 1,677 moms and 4,533 infants and children, ensuring those pregnant and breastfeeding moms, their infants and children were able to meet their nutritional health needs. These evidence-based programs provide a return on investment of \$2.48 to \$7.00 for every dollar spent.

@Home in Adams County, our community engagement initiative, collaborated with community partners to continue work on affordable housing, transportation, and economic development. Two housing projects came to fruition this year; one by Converge Enterprises adding two units of affordable housing, and another by Luminest Meadow View Apartment complex adding 36 affordable units. Franklin Together worked to reduce recidivism and help folks stay out of jail in Franklin County. Their housing pilot saved \$50,000 in jail costs. This work at the community level creates effective solutions that strengthen the community and can actually save tax dollars.

In total more than 27,420 individuals were impacted by SCCAP. In our most recent client satisfaction survey, 99.5% of families said SCCAP staff and volunteers treat them with respect and 88.6% said their family was more financially stable after working with SCCAP. You help ensure SCCAP will always be here helping neighbors get to a place where they don't need us at all. I have no words to convey our thanks to this amazing, generous, wonderful community for helping us do this work. We could not do it without you!

Megan Shreve SCCAP CEO

board president remarks

NOW & INTO THE FUTURE

As the president of the Board of South Central Community Action Programs, Inc. (SCCAP), it is an honor and privilege to serve alongside board members who are committed to a thriving community and with dedicated staff members who carry out our mission.

The past year has been another transition year for SCCAP. We are seeing the end of funding streams that carried us through the pandemic, a growing inability of our senior population to meet basic needs, and increased food needs as individual and family incomes are stretched to the limit. Staff members in both Adams and Franklin Counties juggle priorities and resources every day to meet these changing needs. We continue to look for new resources and are grateful for the partnerships that SCCAP has formed with organizations pursuing similar goals.

As we strive to grow our endowment for future needs, we also need to grow our annual donation budget to meet the needs of today. Donations from individuals, businesses, foundations, corporations, and corporate sponsors are critical to operating SCCAP programs, like the Food Pantry, Gleaning, the Homeless Shelter, Circles, and more. The generosity of our donors benefits a growing number of individuals and families who struggle to meet the basic needs of everyday life. We could not do what we do without the support of the community.

The Board is committed to strengthening SCCAP's resources and meeting the needs of even more individuals with aggressive goals and impact strategies that are implemented by dedicated, skilled staff members. By working together, we can do more than just help others to survive, we can help them thrive. The result will be a stronger, healthier community for all.

Susan Naugle SCCAP BOARD
PRESIDENT

OUR MISSION

To **EMPOWER,**
ENGAGE, and
CULTIVATE

community action,
creating innovative
and effective
solutions to
END POVERTY.

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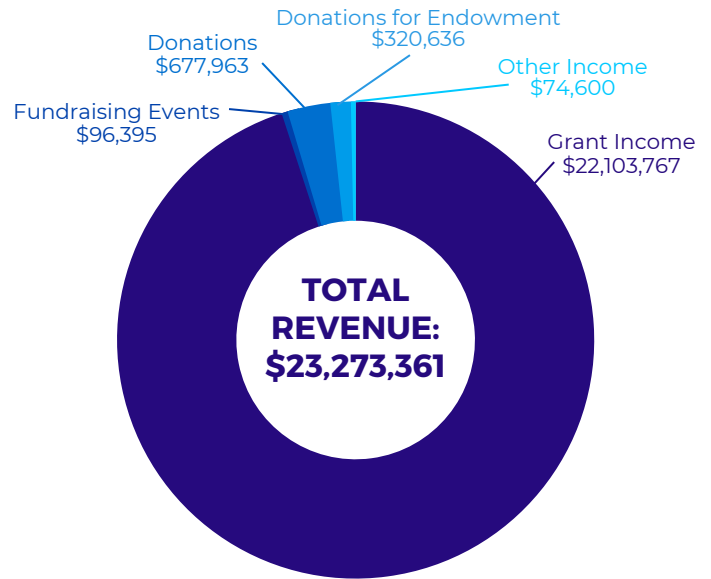
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2021-2022

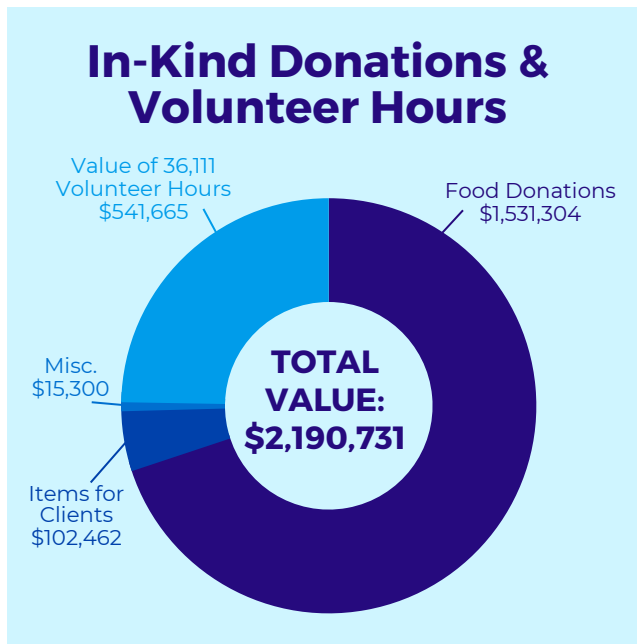
FINANCES

SCCAP's typical annual budget is between 8 and 9 million dollars. This year we received more than 24 million dollars because the County Commissioners asked SCCAP to administer the Federal Emergency Rental Assistance Program – more than 16 million dollars. You will see that noted in our Expenses and increased revenue.

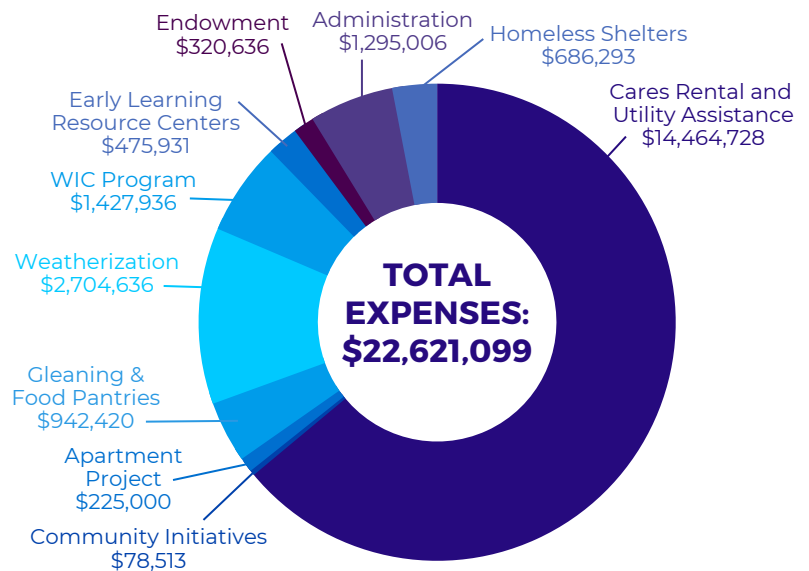
Revenue



In-Kind Donations & Volunteer Hours



Expenses



WE WOULDN'T BE HERE WITHOUT YOU!

We are proud of the work we have done to help folks get back on their feet after COVID-19 along with all the normal important work at SCCAP. Your donations of both dollars and in-kind food and supplies enabled us to serve so many – we can't thank you enough!

HIGH STANDARD OF EXCELLENCE

SCCAP is accredited by the Standards for Excellence Institute, signifying that the organization practices the highest level of ethics, accountability and transparency. Through online and in-person events, we equip nonprofit staff, board members and volunteers with knowledge, fresh ideas and best practices to succeed. We are currently working on our 3rd accreditation application to demonstrate our work merits the investment made by our funders and donors. We are honored to serve our community. SCCAP also met all the requirements of the Federal Community Action Standards of Excellence.

making a difference

PROGRAM IMPACT

Our work is more than providing a resource to the families we serve. We are a relationship based organization, strategically designed to help families achieve the goals and outcomes that lead to long term stability and create thriving families. At times that is providing time and space for someone like Karen, our phoenix award winner, to create a new future story, create a goal plan and then work to achieve those goals – in her case purchase a home for her family. In other circumstances, it is weatherizing a house for the elderly homeowners so they can afford their utilities and age in a place that is comfortable and meaningful to them.

Our two-generational approach means we are working with our youngest clients to ensure they get the best start in life while providing appropriate supports to their parents so they can work and parent and experience economic mobility breaking the cycle of poverty.

None of this occurs just because we are nice people (though we are), it happens because we are strategic, use data to continuously improve, and want the best long-term outcomes possible for the families and communities we serve.

What do the families SCCAP serves say about our staff?

99.5% of families say SCCAP staff treat them with respect and dignity!

Their comments were used to create this word cloud.



THIS YEAR AT SCCAP...



4,593 households said they were better off financially after working with SCCAP programs.

6,978 people

avoided eviction and remained in their homes.



8 families

avoided foreclosure.



73 families

who were previously homeless obtained safe, affordable long-term housing.

405 houses

were weatherized, improving safety and energy utilization.



734,702 lbs

of produce and

631,953 lbs

of food were distributed to

11,363 households

1,677 pregnant and nursing moms
+ 4,533 children from birth to age 5



received health screenings and healthy foods to provide a great start to young lives.



632 families

received child care subsidies so parents could work and strengthen economic opportunities for their families.

32 affordable housing units were added to Adams Co. by community partners.



program spotlight

HOMELESS SHELTERS

Experiencing homelessness is one of the most difficult things that can happen to an individual or family. By the time you get to our shelter, you have usually tried everything to avoid it. Staying in a shelter with between 5 and 10 other families can be daunting. Our staff first work to help families regain hope for a better future. We share examples of folks who have been where they are and are now successful. We identify the barriers that led to homelessness and then we work to create a plan to overcome those barriers. Sometimes it is finding better employment, sometimes it is obtaining mental health services. Always it involves

work to find long-term, affordable housing opportunities. Our goal is to have folks back in their own place in 30 days, but typically it takes between 60 and 90 days (unless they need a housing voucher, in which case it takes longer). Last year, 73 households were able to move back into long-term stable housing. Recently, we have seen an increase in seniors, those above 60 years old needing shelter services.

Shelters receive very little governmental funding and so we could not do this important work without support from our community – thank you so much!

a better understanding...

FIXED INCOME INDIVIDUALS

COVID-19 had an impact on so many individuals and families in our community. SCCAP was so thankful to have played such a significant role in assisting people to remain housed and get back to work. If we had not provided rental assistance more than 10,000 individuals would have been displaced. That would have drastically impacted their ability to get back to work and for children to get back to focusing on education.

Now the impact we are seeing is different – inflation has significantly impacted seniors and those on a fixed income like SSI and SSD disability. Those individuals frequently have less opportunity to increase their income and face significant barriers related to work. As we shared in the article about our homeless shelters, we are seeing a significant increase in the number of seniors in our shelters. At one point this year, our Franklin

County shelter had three folks over 60 staying at the shelter including a 75 year old man. Why? They could no longer afford the cost of housing. If you have Social Security of just over \$1,000 or SSI of just over \$850 per month, how do you afford an apartment? Fair market monthly rent for a one bedroom in Adams County is \$917 and in Franklin, \$805. There are only enough housing vouchers per county to assist 1 in 5, income-eligible families or individuals. There is more need than resources.

Single adults with monthly income under \$1,000 receive less than \$100 per month in SNAP benefits. Simply meeting the needs for food and shelter become nearly impossible. Our pantries have seen an increase of more than 25% since inflation began and we are seeing more folks on Social Security or Social Security Disability. SCCAP staff work hard to help these folks stabilize as we work on solutions at the system and community level.

“Never give up on your dreams. Teamwork makes the dreamwork. My girls and I all work together and we have a good life!”

- Karen, 2022 Phoenix Award Winner



“Karen worked hard, but she was never afraid of hard work – she had been working since she was a teen. Once she created a plan for a better future, nothing held her back!”

- Megan Shreve, CEO, SCCAP

2022 Phoenix Award Winner

MEET KAREN

Karen and her sister came to Chambersburg. She was smart and capable and a hard worker. She had a daughter and when her sister suddenly passed away, Karen took her sister's daughter in and has raised her as her own. She lived for her girls which meant to get by, she had to work a lot of hours and still it wasn't enough to support her young family. At times it felt hopeless – but her faith kept her going. She knew God had a plan for her life.

While Karen and her family had used SCCAP services to get by, she hadn't heard about SCCAP's Support Circles initiative until a friend invited her to a meeting. It was just what Karen needed. She'd had her head down working to make ends meet but Circles gave her protected time and space to think about their future and create a plan to get there. It also gave her a place where she had supportive people around her, people who understood.

She worked on her credit doing work on the side to begin saving and when she was ready, she started looking for a house. She found a home outside of Chambersburg with space to breath and space for her daughters, it even had a beautiful weeping willow tree in the front and a beautiful kitchen where she could work on her other goal, starting a business. Karen and her family became the proud owners of a beautiful house in a family friendly neighborhood in July of 2021. Way to go Karen!

what's next

LOOKING AHEAD

CARES funding, which helped so many during the pandemic, is nearly gone and yet many local seniors and families are still struggling to meet their basic needs. As government dollars dry up, SCCAP relies even more on donations from individuals and businesses to help folks meet their most basic needs and then to work to help them thrive. Giving to SCCAP's Endowment allows us to build a funding stream to help us do this important work as long as we are needed.





SOUTH CENTRAL COMMUNITY ACTION PROGRAMS

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Franklin County

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info@sccap.org

Join us in making
a difference for
our neighbors.

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