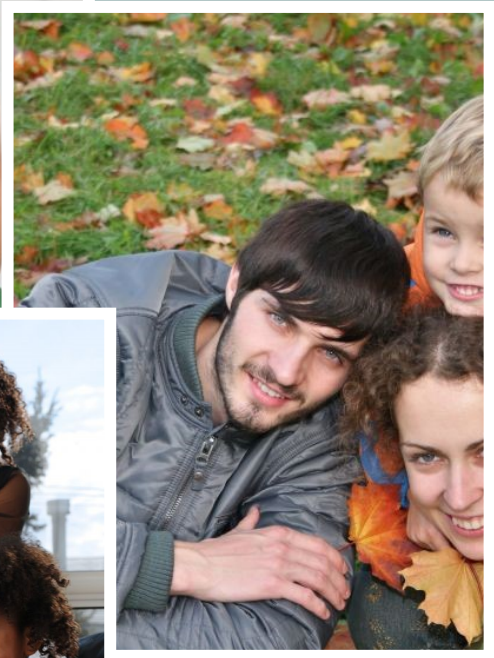


SCCAP SUCCESS STORIES



**THRIVING
FAMILIES
FOR A
VIBRANT
COMMUNITY**



**1965 – TODAY
MORE THAN
50 YEARS OF
SERVING
FAMILIES**



Building Thriving Families for a Vibrant Community

SCCAP's mission is to empower families and engage the community to pursue innovative and effective solutions to break the cycle of poverty!



SCCAP SUCCESS STORIES



A Message from Megan Shreve, SCCAP's Executive Director

It's hard to believe but SCCAP is now more than 50 years old ! On April 26, 1965, as part of the War on Poverty, Adams County Community Action Agency was established by Dustin Shaw, Wilber Plank, Francis Coulson, George Inskip and Oscar Spicer. Richard Emerson was hired as first Executive Director and the first grant was received in the amount of \$1,500.00. In those early year, SCCAP helped launch many programs that still exist in our community today such as: the sheltered workshop, legal services, migrant day care, Head Start, the first full day child care program in the county, food pantries, meals on wheels, and other critical

services.

In 1971, we began providing critical services in Franklin County. In 1972 we convinced US Senator George McGovern to look into why Adams County was one of the last counties in the nation not providing food stamps to needy families which prompted those vital service to be brought to our community.

In 1975, we provided bookkeeping services for the newly formed Agency on Aging as well as starting community gardens in both Adams and Franklin County. We also began the energy education program which would transition into Winterization, what is known today as Weatherization.

In 1977 SCCAP officially incorporated and Jean Odom was hired as SCCAP's Executive Director. In 1978 we helped organize a Spanish Center, after school child care and we purchased our first computer. That same year, the Franklin County Commissioners designate SCCAP as their community action agency and in 1979 our first full time office is opened in Franklin County. In 1980 the first Martin Luther King Jr Celebration is held.

In 1982 SCCAP began mass distribution of Government Surplus Food and our Summer Youth program started. In 1983 we began providing Emergency Assistance, began a teen parenting program, and implemented a volunteer clearinghouse. In 1985 the Franklin County Shelter opened its doors, followed in 1991 by the Adams County Homeless Shelter. In 1992, SCCAP was awarded the Child Care Information Services Contract, and begins housing rehab programming.

In 1997 we purchase the old Adams Electric building and moved our main offices there. In 2001 and 2002, Emerge and Seeds to Success were launched. In 2005 Jean Odom retired and Megan Shreve was hired as the Executive Director. In 2007, SCCAP started the Circles initiative spreading it to Franklin County in 2008. In 2009, SCCAP acquires the old Columbia Gas building and renovates it into the new Adams County Homeless Shelter, Food Development Program and SCCAP Café, all of which open in late 2010. In 2013, SCCAP assumes responsibility for the Adams County Gleaning Initiative and The Gleaning Project was born, spreading to Franklin County in 2014 and in the same year SCCAP earns the prestigious Pennsylvania Association of Non Profits Standards of Excellence accreditation.

Fifty years of providing critical services to assist low wage earners and senior citizens in our communities. From the first grant of \$1,500 in 1965 to an agency that brought revenue and service dollars totaling more than \$10,000,000 into our local economy. From a staff of 1 to a staff of 110. In 1965 we were started by a group of concerned citizens and today, SCCAP is still staffed and governed by caring community members, dedicated to the families we serve, high ethics and integrity, and fiscal accountability. We have a rich history woven with caring staff, partnerships, donors and volunteers – all of whom enable us to do this important work. Thank you so much for your support through the years! I can't wait to see what the next 50 years bring!

Support Circles of Adams County



Danyel left a relationship with an abusive partner and started a new journey as a single mother. She felt healthier on her own but struggled to make it. She enrolled in Support Circles, and took full advantage of the opportunity to develop a new future story. With new dreams and goals, she came up with a plan to build a better life for herself and her children.

Danyel worked hard to overcome her many barriers, the first one being to earn her driver's license so she could independently get herself to G.E.D. classes. She studied and applied herself and with loads of commitment and determination, she earned her G.E.D. She realized she loved learning and so after meeting with a career advisor, she enrolled in Harrisburg Area Community College. With encouragement from the Circles Community and her new husband, she graduated with honors and is now employed full-time with benefits! From the help and support of the people in her life, Danyel was able to work her way from the bottom to the top!

Circles matches families with Allies (Community Volunteers) who provide emotional support and gain a real understanding of poverty!

Community Solutions

In Circles, we take what we are learning about poverty to create community change!

One of the important strategies of Circles is to take what we are learning from the experiences of families working their way out of poverty, and apply it to community and system change. In December of 2015, a key piece of legislation, eliminating the “cliff effect” (where a family loses a benefit before they are able to afford the cost of the service) around Child Care Subsidy was written into law.

While we have seen a considerable amount of community change, this was the first policy impact we have experienced. It was an incredibly exciting event and a win for hard working families!





SCCAP SUCCESS STORIES



Program Funding - \$68,577

Community Services Block Grant	\$22,000
PNC Bank, Robert C Hoffman Trust, Gettysburg College	\$14,707
Fundraising	\$17,753
Donations Churches and Individuals	\$14,117



Outcomes For The Adams County Circles Initiative

- Families enrolled in the program – 25
- Allies participating in the program – 18
- Percentage of families completing Getting Ahead - 62%
- Families who obtained new or better employment – 75%
- Families who experienced a decrease in Government Benefits - 46%
- Families creating and maintaining a budget – 100%
- Families reporting decreased isolation and increased support systems – 100%
- Community events held - 5

Family Satisfaction

100% of participants found the program Very or Extremely Helpful

100% of participants felt like they were treated with respect



Meeting the Mission of SCCAP

Support Circles of Adams County is a community engagement initiative working at the micro and macro levels on poverty. At the micro or individual level we work with families to help them meet the goals they create to move out of poverty and we learn from their experiences. This enables us, at the macro or systemic level, to take what we are learning from families about the barriers that keep all families stuck in poverty and engage the community to help us identify and implement effective solutions.

Circles has assisted in the facilitation of community solutions around food access/food justice issues. We have worked with Gettysburg College to document the Wage Gap and we have worked with our school districts and health systems to improve outcomes.



SCCAP SUCCESS STORIES

Program Funding: Adams- \$163,362, Franklin— \$200,861

State Food Purchase Program	\$244,141
Utility Companies	\$64,759
EFADP	\$5,105
Donations from Churches/Individuals	\$10,218
Community Services Block Grant	\$40,000

Outcomes for the Food Pantry and Emergency Services

- Individuals served by the Food Pantry program – 10,697
- Cost per person served by the Pantry- \$20.05
- Value of donated food - \$229,756
- Volunteer hours and value – 8,952 hours value \$75,095
- Individuals assisted by Emergency Services - 2,328
- Cost per participant served by Utility assistance – \$54.14



Family Satisfaction

100% of participants felt they were treated with respect

92% of participants found the program Very or Extremely Helpful

Meeting the Mission of SCCAP

SCCAP's Food Pantries and Emergency Services provides basic needs and fills an important gap in the lives of working families and seniors in our community. Imagine, going to bed hungry or worse yet, sending your children to bed hungry. How could you focus on anything else? The food pantry provides monthly allotments of food and our emergency services department provides energy assistance to qualifying families. We meet these basic needs so families can think about and work on improving their circumstances. We are happy to partner with The Gleaning Project to provide healthy foods in addition to our regular staple food items!

Adams County Homeless Shelter



It's never easy to ask for help. It's even harder when you feel like there are no options left and you are standing on the doorsteps of a homeless shelter. So when Julie and Jesse made the walk from their car to the shelter with their two children, they were out of options and hopeless. They were used to working but when Jesse lost a job and the bills piled up it seemed as if the world just fell apart. The family was assigned

a small family room with a bed for everyone and a little bit of space to call their own.

Jesse and Julie met with their caseworker and began to create a plan to get their life back on track. Julie began work on her GED and Jesse enrolled in SCCAP's Food Development Program, a culinary skills class that helps individuals prepare for a culinary career. During the 8 week class, both Jesse and Julie applied themselves, eager to learn. Jesse passed the ServSafe Certificate. Shortly after, both adults secured fulltime stable employment and were on their way!

Because housing assistance waiting lists are closed due to lack of funding the family next needed to find housing they could afford. They began saving immediately and in a few short weeks began to look for appropriate, safe housing for their family.

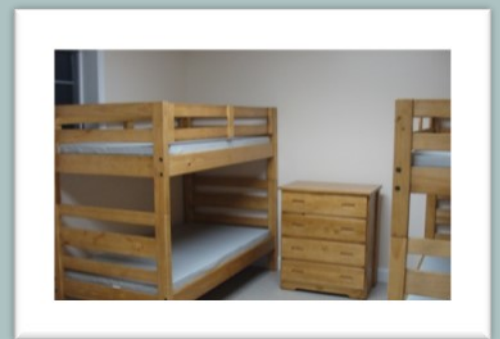
They diligently searched for a home on their off hours and their hard work again paid off. They found a 3 bedroom apartment in the Gettysburg area which allowed their

More than half the residents at the Adams County Homeless Shelter are children. Typically 15 – 18 kids at any one time.

children to stay in their current school which was important to them. They didn't want to have another disruption in their children's lives! A highlight they shared with staff is that their daughter is now able to take ballet, a dream she has always had. In just a few short months, the family moved from being hopeless on the steps of the shelter to confident about

their future. Life is good indeed!

Each year the Adams County Homeless Shelter provides more than 10,444 nights of care to Adams County families, building hope and helping families create a plan to improve their lives.





SCCAP SUCCESS STORIES



Program Funding - \$305,839

Emergency Solutions Grant	\$163,128
HAP, ACT 137, HSDF, and Mass Shelter Funding	\$85,000
Grants and Foundations	\$5,000
Churches and Individuals	\$52,701



Outcomes For The Adams County Homeless Shelter

- ◆ Families/Individuals served per year – 89 families, 160 individuals
- ◆ Nights of care – 10,444
- ◆ Cost per family - \$3,398
- ◆ Average length of stay – 90 days
- ◆ Percentage of families participating in case management and goal setting – 100%
- ◆ Percentage of families finding or enhancing employment - 79%
- ◆ Percentage of families finding safe, affordable housing – 81%

Family Satisfaction

88% of participants found the program Very or Extremely Helpful

100% of participants felt like they were treated with respect



Meeting the Mission of SCCAP

The Adams County Homeless Shelter staff work with a family to identify their immediate and long term needs. They help the family create a goal plan and help them create steps that will enable them to meet their goals. Frequently the family is under or unemployed, sometimes due to lack of skills or underlying health or mental health issues. Staff work with SCCAP partner programs or community partner agencies to help families meet their needs. Once the underlying issues are managed and adequate employment is found, the goals move to finding housing. Typically housing assistance is not available due to funding cuts, so staff assists the clients in finding housing they can afford in the long term and then help them create a budget that works. Housing stability is a huge step toward helping families stabilize and move out of poverty!

The Gleaning Project



Volunteers from The Gleaning Project were out picking tomatoes with Craig on his small family farm. We picked 134 pounds in just over ½ hour, 6 five gallon buckets worth. There were more tomatoes than he could use and so he called to see if they could be donated to local families. Beautiful plump, red tomatoes. As we carried them into the food pantry with the help of families and volunteers, there was an excitement in the air. Fresh produce, something many of us take for granted, is a

The Gleaning Project brought in 303,986 pounds of fresh fruits and vegetables in Adams and Franklin Counties!

treat for so many low income working families and seniors in our community. We put the tomatoes out next to the beautiful donated peaches and other vegetables (thanks to McCleaf's, Three Springs, Hollobaugh Bros's, Rice's, Brown Valley, Yellow Hill, Twin Springs and so many other grower's generosity). Families each take some; incredibly grateful – commenting on how wonderful it is to have produce. Some talk

More than 25% of working families, children and seniors in our community are food insecure.

about making sauce with the tomatoes or pies with the peaches, others talk about how much their kids enjoy the fresh fruit and some plan to freeze or can it. It is amazing to see.

Due to the generosity of local producers there is an abundance of fresh produce so there is no restriction on how much a family can take – a wonderful thing for families who frequently only have processed foods.



It is better for their spirits, you can see it brings joy and thankfulness—

and certainly it is better for their bodies! And while there is plenty of produce during the growing season, no one hoards the beautiful produce; everyone takes a reasonable amount. We feel certain the producers would be gratified at the way families treat their produce with such care and appreciation.



It's a pretty magical thing! Local producers provide either produce for pick up, much of it is pristine and beautiful, or they provide the opportunity for our volunteers to go out, after the harvest, and pick what was missed. We bring it back and staff and volunteers work to get it into the hands of families who need it. A true community solution!

SCCAP SUCCESS STORIES

Program Funding - \$123,708

Community Development and Community Services Block Grant	\$50,708
The Robert C Hoffman Trust, The Adams County Foundation, Summit Health	\$58,000
Individual Donors	\$15,000
Value of Donated Produce	\$174,152

Outcomes for Gleaning Project

- Individuals served by the program – 22,689
- Cost per participant – \$5.59
- Number of producers participating - 74
- Number of community groups receiving donations – 81
- Pounds of produce donated - 303,986
- Value of donated produce - \$174,152



Family Satisfaction

100% of participants found the program Very or Extremely Helpful



Meeting the Mission of SCCAP

The Gleaning Project is a true community solution to a deep impact of poverty - food insecurity. More than 25% of our community's working families and seniors are food insecure. They can only afford processed food. The Gleaning Projects gets left over produce from local producers at no cost. Our volunteers pick it and help distribute it to families all over the community through senior centers, Head Start, food pantries, homeless shelters, domestic violence shelters, programming for low income families and local community distributions. It is amazing to see the difference it makes to families to have ripe tomatoes, juicy peaches, beautiful peppers or squash and crisp red and yellow apples. They are excited to provide healthy foods to their families and the long term benefits help us build a stronger healthier community!

SCCAP Food Development Program and the SCCAP Café



Jason was staying at the Adams County Homeless Shelter and participating in SCCAP's Work Ready program after being referred by the County Assistance office. He had lost everything and wasn't sure where to start. Jason didn't have much but he had initiative and wanted to build a better future for himself. He was a perfect candidate for SCCAP's Food Development Program. Jason was excited to start!

SCCAP's Food Development Program had a 84% job placement rate last year!

Chef Jeremy Schaffner, a former local restaurant owner, spends time with students teaching them the important skills they will need in order to function in a culinary career. They learn the art of recipes, knife skills, food safety and the varied ways to cook foods. From a grilled cheese burger to blackened fish to Chicken Marsala, students learn it all. Incorporated into each session are the tools they need in order to become ServSafe certified, an important certification in today's culinary business.

The SCCAP Café

Open: Tues. – Fri.
8:00 - 10:00 and
10:30 - 1:30

All food sales support the Café and Food Development Program

We cater and host parties!

Students don't just learn the academics. They receive hands on experience in a fully functioning commercial kitchen. The SCCAP Café is a restaurant that specializes in fresh local foods and is open to the public Tuesday – Friday from 10:30 – 1:30. Revenue from the Café and catering business fund nearly half of the cost of operating the job training program.

Jason thrived in the program. As Chef Jeremy often notes, many of the students he works with have never had the opportunity to see what they are capable of achieving. In the Café, students get immediate feedback from our customers. Jason was no exception. He did incredibly well and took great pride in the food he was preparing. He caught on so quickly that after mastering the skills, Chef Jeremy began working with him on managing the kitchen, allowing him to get a feel for not just cooking but

selecting recipes, ordering and timing meals. Again Jason excelled.

A job opening for a kitchen supervisor at a local nursing home opened up and Jason asked Chef Jeremy if he thought he could do it. Chef Jeremy was confident he could and encouraged him to apply. Jason went to the interview, nervous, but prepared. They were so impressed that they offered him the job on the spot and offered him \$1.00 per hour over his requested salary.

Jason feels his experiences with the SCCAP Food Development Program have been life-changing. Not only did he have a job, but he had a career, and he credits Chef Jeremy and the program for giving him the skills and confidence to pursue a better future!





SCCAP SUCCESS STORIES

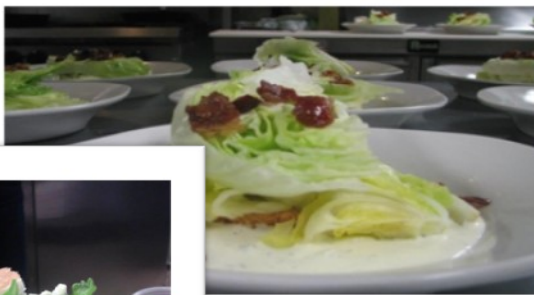


Program Funding - \$78,226

Community Services Block Grant	\$20,000
Revenue from Food Purchases and Café Sales	\$42,226
Donations and Fundraising	\$16,000

Food Development Outcomes

- Students completing the program– 25
- Students who obtained employment – 21
- Percent acquiring employment – 84%
- Average hourly wage – \$8.50
- Cost per participant - \$3,293
- Cost per day of training - \$72.40
- Average revenue generated in taxes for each individual gaining employment - \$5,130.00



**100% of students
have earned their
ServSafe
certification!**



Student Satisfaction

100% of participants found the program Very or Extremely Helpful

100% of participants felt like they were treated with respect

Meeting the Mission of SCCAP

The Food Development Program and SCCAP Café assist families in moving from a job to a career that has room for advancement and growth. It allows participants to set their own goals and learn the skills they need to achieve them.

With 100% of participants passing their ServSafe Certification and an 84% job placement rate, students are well on their way to self-sufficiency!



MLK Career Aid Project



Rose Cadet is originally from Haiti. She and her children came to the United States to build a better future for her and her children.

Rose was willing to do whatever it took. She had no skills but took a job as farmworker picking fruit in the local community. As her children got older she wanted

something more stable but she wasn't sure what would bring that stability to her family. It had to be something that would allow her to get training quickly because she needed to work to feed her children.

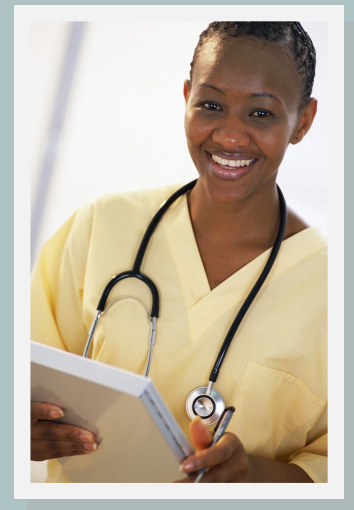
MLK Career Aid Project provided 27 scholarships last year.

MLK Career Aid Scholarship awardees have become teachers, child care providers, nurses, certified nursing assistants and business men and women.

After doing some research and talking to people in the community, Rose decided on becoming a Certified Nursing Assistant. She liked helping people and had a drive to make their lives better, just as she was doing in her own life. In order to get the certification, Rose needed to go to school. She applied for a grant from the MLK Career Aid program and was awarded a scholarship to help pay for the certification program.

Rose worked hard and excelled in the program. On April 2, 2013, she received her Certified Nursing Assistant Certificate of Completion from HACC. She took and passed her State Certification test soon after and is now registered with Commonwealth of PA Department of Health.

Rose was hired full time at Golden Living Nursing Home as a Certified Nursing Assistant (CNA). She thanks SCCAP and the MLK Career Aid Project for the scholarship fund that helped her as she works to build a better, more stable future for her and her children! Now she has set her goal of becoming an LPN and is working to make that dream a reality!





SCCAP SUCCESS STORIES

Program Funding - \$18,863

Donations from the Community	\$18,863
------------------------------	----------



MLK Career Aid Project Outcomes

- Provided 27 scholarships to low income individuals in Adams County who want to further their education or training in a career focused program
- Cost per individual –\$698.63
- Funds raised in the community and at the celebration - \$18,863



Student Satisfaction

100% of participants found the program Very or Extremely Helpful

100% of participants felt like they were treated with respect

Meeting the Mission of SCCAP

The MLK Career Aid Project meets the mission of SCCAP by allowing low income individuals to fulfill their dreams of furthering their education or training in a career focused manner. Each year the MLK committee also holds a celebration to remember and revitalize the community and honor someone who is an example of “living the dream!”

Child Care Information Services (CCIS) of Adams, Franklin and Fulton Counties



Sheri (not her real name) wanted to build a better future for herself and her children. Life had not been easy, but she knew if she could just get a break she could build something better. Everything changed one snowy night when her boyfriend became violent. She got her children to safety and never looked back. She came into the Child Care Information Services

In order to qualify for CCIS the parents must be working or transitioning to work and/or in a job training program.

(CCIS) office in Franklin County hoping to get some help so she could enroll her children in safe, quality child care. She was making minimum wage and the cost of child care was almost what she was earning each week – she had to find a better way.

She was eligible for CCIS funding and enrolled her children in a child care program that worked with the children on early learning and school readiness activities. With her family safe and the children in a good program, she could finally take the steps to build a better future for her family. She found a more flexible job and enrolled in Community College studying to be a Nursing Assistant. She applied herself and

CCIS assists 862 working families afford safe, quality child care allowing them to focus on work and building a better future for their families!



worked hard. It was a struggle to fit it all in, but Sheri knew her hard work would pay off one day.



She graduated from the program and was offered a job at a local hospital making nearly \$5.00 more per hour than she was at her old job and best of all, she finally had benefits! She has been with the same employer since 2008. Her income has nearly tripled since she took those first steps toward her future. Her children are thriving and doing well in school. Life is easier, better. Her hard work has paid off and she feels like the future for her and her children is bright indeed!



SCCAP SUCCESS STORIES

Program Funding - \$4,588,927

Federal Child Care Block Grant, PA Department of Public Welfare	\$4,588,927
---	-------------



Outcomes For CCIS

- Families enrolled in the program – 862
- Children enrolled in the program – 2,699
- Families who maintained employment or improved employment – 862
- Number of families who were able to move off of all benefits – 15
- Monitoring visits by the Commonwealth rated our CCIS as Exemplary (the highest rating) in all categories (Eligibility, Client Management, Fiscal Management and Customer Service)



Family Satisfaction

97% of participants found the program Very or Extremely Helpful

100% of participants felt like they were treated with respect

Meeting the Mission of SCCAP

Child Care Information Services fills an important gap for working families. The cost of child care for two children can be more than a mortgage on a house. It definitely is more than someone making minimum wage earns.

This assistance allows parents to have access to quality early learning for their children while they work. Their co-pay increases as their income increases, allowing them to work toward self-sufficiency!

CCIS Offices

Adams County

153 N Stratton Street,
Gettysburg, PA 17325
717-334-7634

Franklin and Fulton Counties

533 S Main Street,
Chambersburg, PA
17201
717-263-5060

Weatherization



Mrs. Jones was anxiously awaiting the Energy Auditor that would inspect her home for the Columbia Gas WARM Choice weatherization program. Mrs. Jones is a handicapped, elderly woman living alone in her two story single family home. Because Mrs. Jones is on a limited income, (less than \$10,000 a year), she was very anxious to find ways to save on her natural gas utility bill.

The Energy Auditor arrived on time. He was driving a white van with lettering and telephone numbers identifying SCCAP. Randy, the energy auditor from South Central Community Action Programs Inc. (one of Columbia Gas's weatherization contractors), showed Mrs. Jones his I.D. badge and explained that after asking a few questions he would do a walk-through of her home.

Homes weatherized by SCCAP under the Columbia Gas WARM Choice program have been found to save an average of 25% on natural gas usage.

Randy started in the basement to test her 50+ year old coal/gas conversion boiler for safety and efficiency. The first thing he did was check the gas piping for leaks. A leak was found at the meter. Randy immediately called Columbia Gas who came right out and repaired the dangerous gas leak.

Once the gas leak was repaired, Randy continued his inspection. The age and condition of the heating system warranted replacement with a new energy efficient model. The design of Mrs. Jones heating system no longer met safety codes. The gas hot water heater was also leaking and needed replaced.

Next Randy performed an air leakage test on Mrs. Jones home using a blower door. The blower door measures the air infiltration rate of the home and the hourly air exchange rate. Mrs. Jones home tests showed she needed air sealing work to improve energy efficiency. As part of the blower door test, Randy performed a zonal pressure test to determine how connected the house is to the attic. His test found that there were large air leaks from the house into the attic. Air sealing the attic floor would reduced a large volume of heated air being lost through the attic.

Columbia Gas named SCCAP as the top energy saving weatherization provider in Pennsylvania for the

At the completion of the audit, the recommended list included replacement of the natural gas central heating system with a new energy efficient and code compliant boiler, replacement of the leaking natural gas hot water heater with a new hot water heater, insulate and air seal the attic floor, insulate the basement perimeter sill plate, install attic ventilation, seal air leaks with caulking, foam and weather-stripping, install two carbon monoxide detectors.

Randy also provided energy education and shared some energy saving tips that Mrs. Jones could do on her own to save on energy consumption and cost. Mrs. Jones couldn't believe that all of this work would be done for her for free by Columbia Gas's WARM Choice weatherization program. When the work was completed, SCCAP's quality control inspector made a final inspection to make sure that all work met program standards and specifications. Mrs. Jones said her home was so much warmer—she was incredibly grateful for the help and assistance!



SCCAP SUCCESS STORIES

Funding - \$1,379,463

Federal Dept. of Energy Funds	\$431,654
Utility Company Funds	\$947,809

Outcomes For Weatherization

- Houses Weatherized– 753
- Average reduction in heating costs – 25%
- Cost per house - \$3,324.01
- Heating cooling reduction per year - \$800.00
- Return on investment - \$2.72 saved for each dollar spent.



Family Satisfaction

- 95% of participants found the program Very or Extremely Helpful
- 100% of participants felt like they were treated with respect

Meeting the Mission of SCCAP

SCCAP's Weatherization program not only reduces energy usage but makes it more affordable for families to heat and cool their home. In the case of seniors on a fixed income, the path to self-sufficiency may be reducing their cost of living. But many families have already made cuts wherever possible, in fact some of our elderly clients have their heat set far below what is safe for their health. By weatherizing their home, it becomes more livable, safer (sometimes life threatening carbon monoxide leaks are identified), and allows them to save 25% on their heating and cooling bills!

The Women, Infants and Children Program (WIC)



Kayla's motivation is a better life for her children. She has four sons ages 15, 14, 10 & 8 and one daughter who will soon be 5 years old. Her last child being a girl has empowered her all the more to make changes in her life. Kayla had been involved in an abusive relationship and in an unstable environment.

Kayla participated in the Women, Infants and Children (WIC) Nutrition Program for years. Two of her children had health issues which prompted her to want to learn and gain knowledge about health. When she breastfed her daughter, she had to work through some problems but with support she

breastfed for more than a year. WIC impacted her by providing information and educating her about healthy food choices. Many families leave the WIC program before they have to, but Kayla has kept her family involved in the program. She was able to put the money she saved by using WIC vouchers towards other expenses.

WIC not only provides health screenings for pregnant moms, newborns and young children, WIC also provide vouchers for nutritious foods and works with new moms to help them successfully breastfeed their children!

Kayla worked for nine years in a local factory. She was also on different forms of government assistance and realized she wanted something more and to move away from unstable benefits. Kayla enrolled in an Associate's Degree Nursing Program. She plans to then work to become an R.N. and eventually a Nurse Practitioner. Kayla is well on her way to self-sufficiency!

71% of all new moms who participate in our WIC program attempt to breastfeed their newborn babies compared to the Statewide average of 54%.

When asked what she would share with others she responded, "I hope that my story

can inspire others to not wait around for someone else to fix their problems. You need to be motivated, aggressive, empowered, and have your eye on the prize of financial independence!! Make that lemonade from the lemons of life!!"





SCCAP SUCCESS STORIES

Program Funding - \$1,190,456

Pennsylvania WIC is funded by the United States Department of Agriculture	\$1,190,456
---	-------------



Outcomes For the Women, Infants and Children's Program (WIC)

- Number of families served - 7,204
- Cost of providing screenings and nutritional educations - \$168 per participant per year
- Building relationships to reduce no show rate – SCCAP WIC 6.2% compared to State 8.0%
- Number of new moms breastfeeding – 71% compared to statewide 54%
- Number of pregnant women enrolling during first trimester increasing health outcomes – 34% compared to Statewide average of 32%

Family Satisfaction

96% of participants found the program very or extremely helpful

99% of participants felt like they were treated with respect



Meeting the Mission of SCCAP

The Women, Infants, and Children (WIC) Nutrition program meets the mission of SCCAP in a number of ways. First, by improving the nutrition and health of pregnant mothers early in the pregnancy, the chances of a healthy birth are increased as are the cognitive outcomes for the child.

Ongoing health screenings ensure that babies receive needed healthcare in those critical formative years, improving outcomes and reducing health costs.

Vouchers for the purchase of nutritious foods enable the family to purchase high quality nutritious foods while not impacting their household budget – filling a gap that allows the family to stay healthy while stabilizing. In addition to the WIC voucher for fruits and vegetables, distribution of farmer's' market vouchers, increase the purchase of local fruits and vegetables for WIC families.

USDA is an equal opportunity provider and employer.

Work Ready



Christie, a single mom, was tired of trying to live down her past life and struggle with addiction. She wanted a life for her 20 month old daughter, Nalin. She moved away from the crowd and town where her life had fallen apart and moved back to where she had a support system to help her with her young daughter. She was sure that the change in location would change her life, but she soon found that her

Families are referred by the County Assistance Office in order for them to overcome barriers and find long-term employment.

life in Pennsylvania was full of just as many difficulties. She wondered if things would ever stabilize for her and her daughter.

Out of desperation, she went to the Public Assistance Office for temporary help. The case worker explained the Work Ready Program and how it helps the individual eliminate barriers and set goals toward self-reliance. Christie was excited, perhaps this would help her rebuild her life!

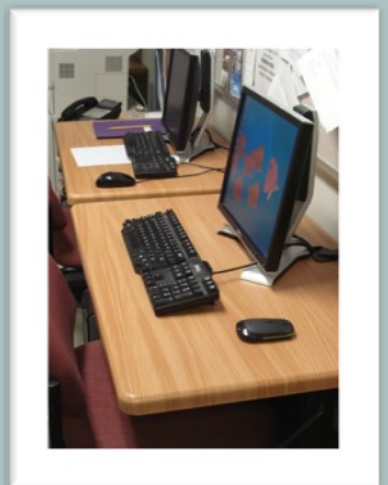
She came to the program ready to go and embraced the opportunity to set and work toward her own goals. Christie said, “My goal is to get my GED, get a job, pay off fines to get my Driver’s Licenses back, and to someday get my own house.” She worked hard to learn new skills and then volunteered to be the open and close staff for the business center which helped arrange van routes, take attendance, and answer telephones. She worked extra hours at the job training center, gaining a higher level of skills, all while enrolled in GED preparation classes. Christie took and passed her GED in a few short months always keeping a positive attitude. She often said, “I look forward to coming every day, because I know I will make a difference.”

Barriers we encounter include no drivers license, transportation or child care, as well as, a need for a GED or vocational training.

Finally ready, she updated her resume and began job searching. She was hired within the month as customer service representative at a department store. She was cross trained in various departments and has worked hard to continue building her skills and keeping a positive attitude.

Her hard work paid off and soon her employer promoted her to department head.

“I enjoy working here,” Christie said, “I’m always learning new things and continue to better myself.”





SCCAP SUCCESS STORIES

Program Funding - \$279,028

PA Department of Public Welfare	\$279,028
---------------------------------	-----------



Outcomes For Work Ready

Families enrolled in the program – 98

Individuals impacted by the program – 330

Number of jobs obtained – 34

81% of participants have perfect attendance.

80% of participants successfully graduate from the program

Cost per participant - \$2,523.00

Work Ready

Adams County

153 N Stratton Street, Gettysburg, PA 17325
717-334-7634

Franklin County

533 S Main Street, Chambersburg, PA 17201
717-263-5060



Family Satisfaction

91% of participants found the program Very or Extremely Helpful.

100% of participants felt like they were treated with respect.

Meeting the Mission of SCCAP

Work Ready meets the core of SCCAP's mission. We actively work with families to help them break the cycle of poverty for themselves and their children.

Our staff members help families identify the barriers that are keeping them from obtaining and keeping long term employment, and then we help them work to overcome those barriers. We, also, provide ongoing support and guidance to families as they transition to permanent employment.

Support Circles of Franklin County



Roberta, a victim of domestic violence, wanted a better life for her and her two children. She had felt worthless in her prior relationship and this created a sense of hopelessness and depression. She reached down deeply inside herself and took the steps she needed to take to free herself. That first step showed her she was far stronger than she ever knew. Once that step was taken she determined to build a new future for herself and the kids. She wasn't sure how to get it but she had the tenacity to find out.

Circles matches families with Allies (Community Volunteers) who provide emotional support and gain a real understanding of poverty!

Roberta found out about Circles and began attending. She was engaged in the process and it started to ignite her dreams! She took classes to become a CNA and found a job – and that was before she even finished with the Getting Ahead Classes. She completed her personal assessment and created a goal plan and was matched with allies, who became friends to Roberta and her family.

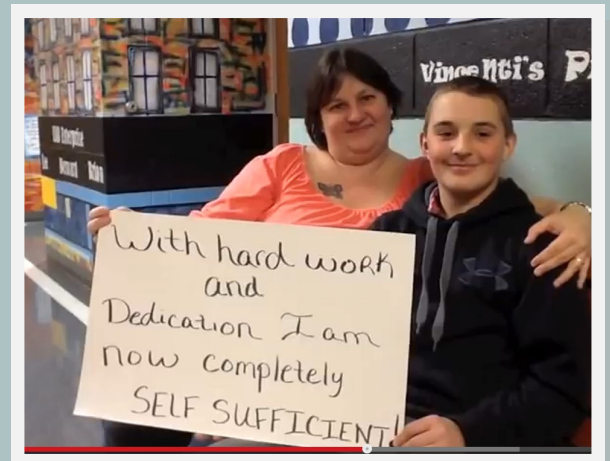
One of Roberta's goals was to find stable housing. Her new visionary spirit allowed her to see what "could be" so she bought an affordable run-down mobile home and began fixing it up herself. She built new floors, replaced windows and then began fixing the cosmetics. She is proud of her house and feels like it is an image of her life – with hard work and determination we can create wonderful, beautiful things out of what others see as worthless.

Roberta also married her boyfriend, Bobby. He just recently graduated from Getting Ahead at the same time as Roberta is graduating from Circles, having met all of her goals. They are both working fulltime and now have health insurance, a huge relief!

When families complete Circles, they frequently become an Ally or mentor to another family.

Roberta volunteers in Circles and is a mentor and example to others.

"It's amazing," said Roberta, her eyes glistening, "What I have been able to build out of my life. I can't wait to see what's next!"





SCCAP SUCCESS STORIES

Program Funding - \$59,000

Community Services Block Grant	\$20,000
The Women's Fund <i>a fund of The Foundation for Enhancing Communities</i>	\$1,000
United Way	\$5,000
Local Churches	\$17,000
Individual/Business Donors	\$4,000
Race Against Poverty	\$12,000



Family Satisfaction

100% of participants found the program Very or Extremely Helpful

100% of participants felt like they were treated with respect

Outcomes For Circles of Franklin County

- Families enrolled in the program – 39
- Allies participating in the program – 20
- Cost per family - \$4,142.85
- Percentage of families completing Getting Ahead - 52%
- Families who obtained new employment or increase in income – 92%
- Average decrease in State Benefits - 26%
- Families creating/maintaining budget – 100%
- Families reporting decreased isolation and increased support systems – 100%
- Community events held - 8



Meeting the Mission of SCCAP

Support Circles of Franklin County is a community engagement initiative working at the micro and macro levels on poverty. At the micro or individual level we work with families to help them meet the goals they create to move out of poverty and we learn from their experiences. This enables us, at the macro or systemic level, to take what we are learning from families about the barriers that keep all families stuck in poverty and engage the community to help us identify and implement effective solutions.

Circles has hosted more than 20 community trainings on Understanding Economic Cultural Differences and is beginning work to organize work around food justice/access.

Franklin County Homeless Shelter and Homeless Assistance Program



Mary (not her real name) a single mother came to the Franklin County Shelter because she had nowhere else to go. A failed relationship left her homeless with two school-age children. Being homeless was hard for her, but for her son with Autism it was incredibly difficult. She knew he needed stability. That was the reason she had been a stay at home mother until the break-up of her relationship.

She met with the case worker at the shelter and quickly came up with a plan. She was smart and determined – as the mother of a special needs child she had to be both. She

lacked support and, aside from the shelter, she felt incredibly alone. One of the shelter’s partners, World Harvest came to meet with shelter families on a weekly basis. They make dinner for residents and spend time with families so they won’t feel so isolated during a time of crisis. Mary took advantage of the opportunity and made friends with the families visiting from World Harvest Church. Along with her Shelter Caseworker and shelter staff, the support she received from the community members from World Harvest made a huge difference. Mary felt hopeful for the first time in years!

Mary was smart. She had a post-secondary education. She’d made the right decisions, but life had thrown her some pretty big curve balls. She was not only smart, but as she regained hope for the future,

Nearly 20% of the individuals coming to the Franklin County Homeless Shelter have mental health issues.

her motivation to accomplish her goals returned. She quickly found a job in a physician’s office and began working around her children’s schedule. Once she began earning an income, her focus changed to finding housing.

Housing was a little more difficult because she wanted to remain in the district that had supports for her autistic son. She searched diligently and finally found a safe apartment that she could afford. With the help of the Homeless Assistance Program,

she was able to pay her first months rent and security deposit to secure the apartment.

Mary and her children are now stably housed, settled into the community, and are doing incredibly well.

The Homeless Shelter and Homeless Assistance Program (HAP) assisted more than 167 families last year





SCCAP SUCCESS STORIES

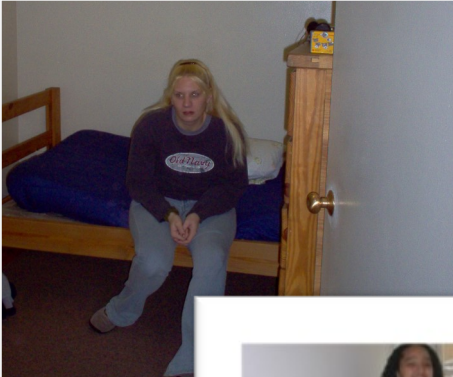
Shelter Funding - \$268,194

Emergency Solutions Grant	\$159,897
Homeless Assistance Program	\$28,837
Grants and Foundations In- cluding United Way)	\$35,000
Churches and Individuals	\$44,460



Outcomes For The Franklin County Homeless Shelter

- Families/Individuals served per year – 71 families, 118 individuals
- Nights of care – 4,503
- Cost per family - \$2,603.82
- Average length of stay – 50 days
- Percentage of families participating in case management/goal setting – 100%
- Percentage of families finding or enhancing employment - 69%
- Percentage of families finding safe, affordable housing – 87%



Family Satisfaction

- 95% of participants found the program Very or Extremely Helpful
- 98% of participants felt like they were treated with respect

HAP Program Funding - \$128,574

Human Services Block Grant/HAP	\$128,574
--------------------------------	-----------

Meeting the Mission of SCCAP

The Franklin County Homeless Shelter staff work with a family to identify their immediate and longer term needs. They help the family create a goal plan and help them create steps that will enable them to meet their goals. Frequently the family is under or unemployed sometimes due to lack of skills or due to underlying health or mental health issues. Staff work with SCCAP partner programs or community partner agencies to help families meet their needs. Once the underlying issues are managed and adequate employment is found, the goals move to finding long term affordable safe housing.

The Homeless Assistance Program assists homeless individuals with first month's rent or prevents homelessness by paying arrearages allowing the family to stabilize.

Outcomes For The Homeless Assistance Program

- Families/Individuals served per year – 92 families, 261 individuals
- Cost per family - \$1,093
- Number of Cases of Homelessness Prevented or Ended—92



HELPING PEOPLE.

CHANGING LIVES



SCCAP AUDITED FINANCIALS

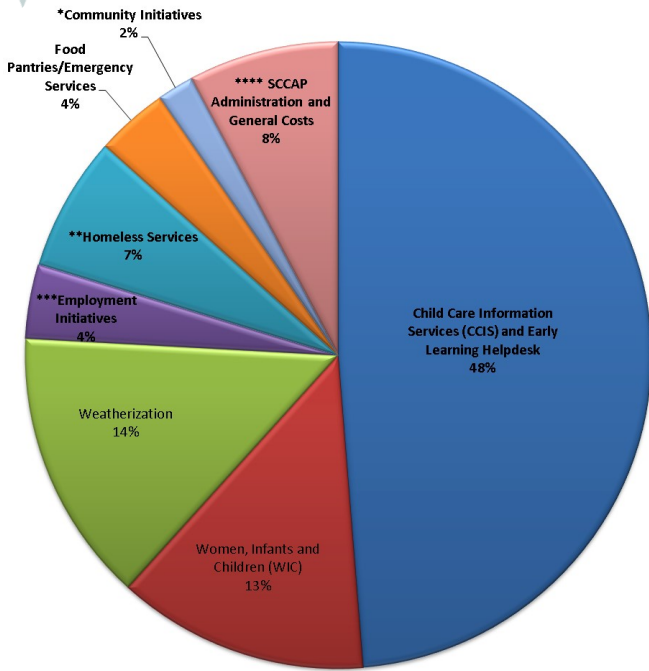
Statement of Activities For Year Ending June 30, 2016

	Unrestricted	Temporarily Restricted	Total
Support and Revenue			
Public Support			
In-Kind contributions	\$939,473	\$0	\$939,473
Other	\$205,452	\$0	\$205,452
United Way	\$22,933	\$0	\$22,933
Governmental	\$14,000	\$0	\$14,000
Net assets released from restriction	\$11,200	\$11,200	\$0
Program Income	\$10,600,611	\$0	\$10,600,611
Rent	\$61,555	\$0	\$61,555
Fundraising Events	\$41,795	\$279	\$42,074
Other Income	\$11,929	\$0	\$11,929
Interest and Dividends	\$2,372	\$0	\$2,372
Loss on sale of property and equipment	(\$737)	\$0	(\$737)
Unrealized and realized loss on investment	(\$1,700)	\$0	(\$1,700)
Total Support and Revenue	<u>\$11,908,883</u>	<u>\$10,921</u>	<u>\$11,897,962</u>
Expenses			
Program Services			
Child Care Assistance	\$4,870,325	\$0	\$4,870,325
Weatherization	\$2,574,247	\$0	\$2,574,247
Emergency Services	\$2,151,722	\$0	\$2,151,722
Nutritional Information and Healthcare	\$1,625,871	\$0	\$1,625,871
			\$0
Housing	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>
Supporting Services			
Management and General	\$753,245	\$0	\$753,245
Fundraising	<u>\$67,493</u>	<u>\$0</u>	<u>\$67,493</u>
Total Expenses	<u>\$12,042,903</u>	<u>\$0</u>	<u>\$12,042,903</u>
Excess of Support and Revenue over Expenses	<u>(\$134,020)</u>	<u>(\$10,921)</u>	<u>(\$14,941)</u>
Change in Interest in Net Assets of a Community Foundation	<u>(\$655)</u>	<u>\$0</u>	<u>(\$655)</u>
Change in Net Assets	<u>(\$134,675)</u>	<u>(\$10,921)</u>	<u>(\$145,596)</u>



HELPING PEOPLE. CHANGING

SCCAP Programs by Percentage of Budget



The largest portion of SCCAP’s budget is for services that the Commonwealth of Pennsylvania contracts with us to provide so that the services are local and offered in a fiscally affordable manner. Those services include Child Care Information Services (CCIS), Weatherization and The Women, Infants and Children’s Program (WIC). Those programs fill important gaps that allow families to stabilize and have a better quality of life. This is approximately 75% of our funding.

The remaining 25% of our budget is for smaller, community solution programs such as: our homeless shelters, food pantries, employment programs, culinary training program, Circles initiative and the Gleaning Project. Those programs, though much smaller, are community solutions designed to meet very specific needs in the community. They rely heavily on community support in order to remain open.

* Community Programs include: Circles, Gleaning, and SCCAP Apartments

** Homeless Services includes: Homeless Shelters, Rapid Rehousing, and the Homeless Assistance Program (HAP)

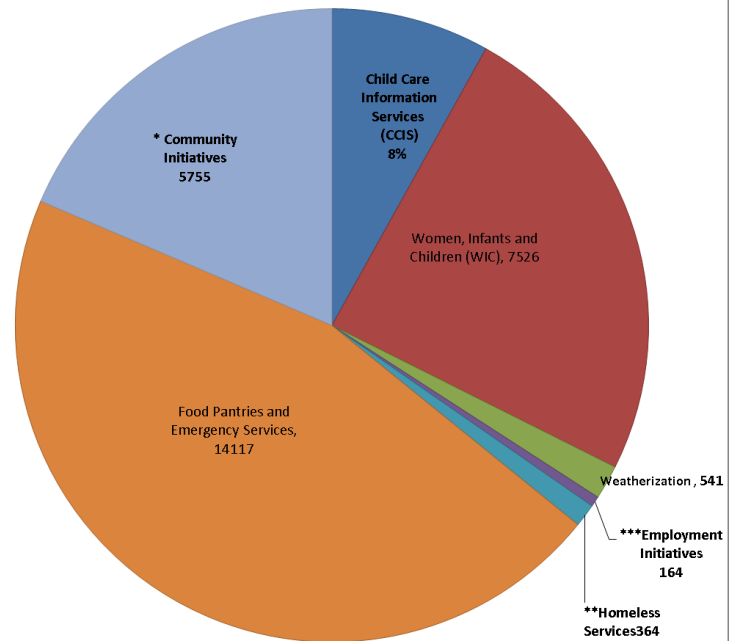
*** Employment Initiatives include: Work Ready, the Food Development and SCCAP Café, the MLK Career Aid Project

**** SCCAP Administration and General Costs include: Administrative Staffing, all shared costs such as: computer software, internet services, liability and agency

While the largest portion of our budget is spent on Weatherization and Child Care, the number of clients that those two programs serve are smaller. SCCAP’s largest client services components are the Food Pantries and Emergency Services and our Women, Infants and Children’s Program (WIC) followed by our Community Initiative programs including : The Gleaning Project, Circles, and the work we do on education and training in the community.

Regardless of which program a family visits first, we attempt to broker our services in a way that leads the family to a more stable life. They may come in for Utility Assistance, but if eligible, we will refer them to Weatherization so that they can reduce their energy usage and costs, better enabling them to stabilize. Our goal is the same as most of our families, to help them get to a place where they no longer need our, or any other, services!

SCCAP Programs by Percentage of Clients Served



* Community Programs include: Circles, Gleaning, Poverty Simulations, and SCCAP Apartments

** Homeless Services includes: Homeless Shelters, Rapid Rehousing, and the Homeless Assistance Program (HAP)

*** Employment Initiatives include: Work Ready, the Food Development and SCCAP Café, the MLK Career Aid Project

Thriving Families for a Vibrant Community!

SCCAP Program	Families Served/ Impacted	Individuals Served/ Impacted	Services Provided
WIC	7204	12262	90,915 services (screenings, education sessions and vouchers)
Weatherization	753	2187	753 homes weatherized
Child Care Information Services	862	2699	Assisted with 238,058 days of child care
Work Ready	98	330	34 jobs obtained
Franklin County Utility Assistance	30	84	Assisted with 30 utility bills
Adams County Emergency Assistance	838	2244	Assisted with 838 emergency needs (Utility assistance, prescriptions, gas or other emergency needs)
Adams County Homeless Shelter	89	160	Provided 10,444 nights of shelter, 38 jobs obtained.
Franklin County Homeless Shelter	71	118	Provided 4,503 nights of shelter, 59 jobs obtained.
Homeless Assistance Program Rental Assistance	96	261	Prevented/Resolved 96 cases of homelessness
Adams Food Pantries	2406	6032	Individual services provided by the pantry - 32,119 (average 6 visits per year)
Franklin Food Pantries	1751	4665	Individual services provided by the pantry - 26,252 (average 6 visits per year)
MLK Scholarships	26	78	27 scholarships provided totaling \$19,818.86
Food Development Program	25	25	21 students obtained jobs/23 passed ServSafe Certification
Adams Circles	25	66	676 services, assisted families with employment and services to lead to self-sufficiency
Franklin Circles	39	105	1045 services, assisted families with employment and services to lead to self-sufficiency
Adams Gleaning	N/A	14072	223,288.95 pounds of food valued at more than \$123,396.28
Franklin Gleaning	N/A	8617	80,697 pounds of food valued at more than \$50,755.50
Totals Families/Individuals Served	14313	54005	Provided more than 521,067 services 11,211 unduplicated families 36,756 unduplicated individuals
Families/Individuals Served in Adams County	7419	30538	
Families/Individuals Served in Franklin County	6894	23467	

Thriving Families for a Vibrant Community!

Board Officers

- Bard Shollenberger, Board President
- Larry Miller, Vice-President
- Rick Harley, Treasurer
- Donna Kriger, Secretary
- Holly Sutphin, Planning Committee Chair

Board Members at Large

- Joyce Shutt
- Maria Banks
- Marty Qually
- Peggy Bryner
- Rochelle Plummer
- Richard Wynn
- Stephen Jacobs
- Wayne Grimes
- Lou Cowles
- Susan Naugle
- Rodney Shoop
- Cara Russo

SCCAP Administration

717-334-7634

- Executive Director: Megan Shreve, mshreve@sccap.org, ext. 124
- Fiscal Manager: Cheryl Froelicher, cfroelicher@sccap.org, ext. 127
- Marketing: Lynn Garskof, lgarskof@sccap.org, ext. 157
- Reports and Client Tracking: Cherry Arvin, carvin@sccap.org, ext. 122
- Volunteer Coordination: Suzanne Geaney, sgeaney@sccap.org, ext. 166

Donations

Without donations from individuals, businesses, churches and the community SCCAP could not provide these critical services to low income working families and seniors in our community. As you have seen in this booklet, your donations make a real difference. They transform lives!

Donations can be made on our website www.sccap.org, at any of our offices or can be sent to: SCCAP, 153 N Stratton Street, Gettysburg, PA 17325. Designations for particular programs can be noted on your check or if no designation is made it will go where needed most. **We can't thank you enough for your support and gifts!**

SCCAP is a not-for-profit, 501(c)(3) organization and all gifts are tax deductible as allowed by law.

A copy of the official registration and financial information may be obtained from the PA Department of State by calling toll free in PA: 1(800)-732-0999. Registration does not imply endorsement.



SCCAP SUCCESS STORIES



SCCAP Adams County Office

153 North Stratton Street
Gettysburg, PA 17325
717-334-7634
sccap.org

SCCAP Franklin County Office

533 South Main Street
Chambersburg, PA 17201
717-263-5060
sccap.org

Donations

Without donations from individuals, businesses, churches and the community SCCAP could not provide these critical services to low income working families and seniors in our community. As you have seen in this booklet, your donations make a real difference. They transform lives!

Donations can be made on our website www.sccap.org, at any of our offices, or can be sent to: SCCAP, 153 N Stratton Street, Gettysburg, PA 17325.

Designations for particular programs can be noted on your check or if no designation is made donations will go where needed most.

We can't thank you enough for your support and gifts!

SCCAP is a not-for-profit, 501(c)3 organization and all gifts are tax deductible as allowed by law.

A copy of the official registration and financial information may be obtained from the PA Department of State by calling toll free in PA: 1(800)-732-0999. Registration does not imply endorsement.

SCCAP is funded in part with a grant from the Pennsylvania
Department of Community and Economic Development